



*East Midland Division*

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*Complete Drainage Care*

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1.

## Drains unblocked – Survey & repair – lining & installation - 24/7 fast response

Established since 1997, CDC Draincare Limited has built up an excellent reputation in the field of professional drainage services for commerce, industry and the public sector. We take care to develop close working relationships with our customers and to comprehensively understand their technical requirements.

### 'Getting it right the first time'

In particular, we specialise in drain care solutions for the following sectors:

#### HOSPITALS BUILDINGS



#### EDUCATION SECTOR



#### PUBLIC SECTOR BUILDINGS



#### TRANSPORT HUBS



#### CATERING SECTOR



#### DRAIN SERVICES



See below to find out more about our wide range of drainage services.

**Wherever** you have a drainage problem across the North West ...

**Whatever** the scale of the problem, CDC can help...

**Whenever** you need us. Please call.



## 2. DRAINAGE SERVICES



### Getting it right first time, every time ...

**Problems with drainage can happen at any time, sometimes without warning and can be catastrophic. CDC Draincare can help.**

#### **Clearing blocked drains – a 24/7 fast response to drain emergencies**

We combine CCTV inspection with best practice techniques for drain and sewer jetting to remove intrusions such as roots, heavy scale, cement deposits and other obstructions.

#### **Drain surveys and sewer inspection – digital CCTV camera service**

CDC will inspect the condition of drains, sewers and pipelines by CCTV survey to give you clear concise reports, video evidence and recommendations of the best course of action.

#### **Drain repair - remedial work on collapsed drains**

We will identify the underlying cause and find the most cost-effective solution to resolve your problem, from relining and patch repair through to or complete drain replacement.

#### **Lining drains - 'no-dig' technology for repairing broken drains**

This quick, efficient solution will minimise disruption. The damaged area is thoroughly cleaned, then a soft, flexible resin coated sleeve is installed and shaped via air inflation.

#### **Drain jetting - high pressure water to efficiently remove stubborn blockages**

This proven process enables awkward locations to be cleared swiftly and effectively, including buildups of fat and grease and other blockages.

#### **Drain installation and excavation – together with numerous other drainage services**

CDC offers a comprehensive drainage service to ensure a one-stop shop for your requirements, including installation, excavation, drain mapping, testing, management and maintenance.



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### 3. HOSPITALS



**The ageing infrastructure of hospital drains and sewers, both internally and externally, can be a significant problem for managers of hospitals, with even the smallest blockage causing disruption, costing money and creating health issues.**

- An FOI survey suggest that 9% of Trusts had services interrupted and wards closed since 2012 because of issues caused by blocked drains.
- In 2018 the Independent newspaper reported that “60 per cent of Trusts have had to contend with a blocked or leaking sewage pipe on patient wards.”

#### 20 years of experience in hospital care

CDC Draincare provides long term planned solutions for hospitals with a focus on customer care and forming close associations with Hospital Trusts, Facilities Management companies and other intermediaries.

We have over 20 years' experience of rapidly responding to emergency call-outs as well as supporting Trusts in Yorkshire by developing long-term asset maintenance management programmes unique to each Hospitals requirement. Our expertise in Reset job management systems ensures that logistical efficiency is maximised.



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## 4. THE EDUCATION SECTOR



**Educational buildings in recent years have grown considerably in size and complexity. Nowadays, as well as educating people, we expect to see a wide range of catering facilities including, coffee shops, bars, restaurants and social clubs.**

All these facilities need drainage services, either in case of emergency or as part of pre-planned maintenance programmes. CDC Drincare provides a suite of services to some of our best known Universities, Colleges and Schools, using ProNett job management systems.

By focusing resources across the Yorkshire & Greater Manchester area, CDC ensures total support in all emergency situations and planning programmes. Our directly employed managers, job handlers and engineers will manage all your drainage and sewerage services.

Our operator teams have experience of everything from a blocked sink in a coffee shop, to reinstatement of large diameter sewer pipes across car parks and under lecture halls. Their specialisms include the very latest innovations that can be applied to all water and drainage pipes from 50mm to 600mm diameter.

Working directly with Universities, Colleges or Schools' management teams or through their Facility Management providers, CDC Drincare will deliver on the promise to provide you with a complete drainage solution, care and compliance.



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## 5. PUBLIC SECTOR BUILDINGS



**The smooth running of council buildings, libraries and other public sector buildings requires a high level of cost and management efficiency throughout its operation.**

CDC Draincare is fully accredited and has considerable experience in this area as an approved contractor for several local authorities in the East Midlands.

CDC Drain Care will deliver you same day appointments, with engineer call-ahead built in as standard. From drain stacks, canteens, restaurants, toilets & sinks covering any size of blocked drain or sewer, including grease management, CDC provides a complete support service.

We take great care in understanding your needs and communicating efficiently with all parties. When you choose CDC Draincare you can be confident you have selected a professional partner which is safe, responsive and great value for money, protect your buildings, public expenditure and offering total peace of mind.

All our vehicles are equipped with the latest high-pressure water jetting tools and CCTV surveying capability. Feedback after unblocking and cleaning will include root cause analysis with supporting evidence, allowing you to make future pro-active and informed management decisions.



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## 6. TRANSPORT HUBS



**CDC Draincare provides compliant drainage solutions for a wide range of organisations working within some of the most heavily regulated environments in the UK.**

Our experience in finding long-term solutions whilst overcoming short-term challenges for Rail, Highways & Airports within budget constraints remains our daily focus, with a right first time, every-time attitude to each and every job.

Professional inspection of the condition of drains, sewers and pipelines in transport hubs by CCTV survey provides our customers with clear and concise reports, CAD drawings and recommendations from which to take action. CCTV inspection is combined with best practice techniques and processes for drain and sewer jetting to remove intrusions such as roots, heavy scale, cement deposits and other obstructions that can be found in your drains and sewer.

### **We will find the most cost-effective solution to resolve your problem:**

- Fast response 24-hour service for sewer and drain unblocking
- Full length lining and patch repair of drains and sewers
- From 100mm diameter to no-dig 2000mm diameter
- Ambient cure polyester resins
- Heat cured thermosetting resins
- Other innovative solutions



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## 7. THE CATERING SECTOR



**Restaurants, hotels, public houses, works canteens and takeaways all have the same ongoing requirement for a rapid response, first time fix and good service – all at a competitive price.**

CDC Draincare will guarantee same day appointments across East Midlands, Yorkshire and the North of England for our highly trained engineers to attend, unblock and clean your drains and get you back working quickly, with little to no disruption to your business and your customers.

Over the long term, our directly employed managers, job handlers and engineers can manage your drainage and sewerage challenges with care and professionalism.

CDC Draincare offers a comprehensive portfolio of services covering planned maintenance of your drains and sewers through to reactive 24 hour emergency call-outs, wherever you are in Yorkshire and beyond - whenever you need our help.

CDC has an excellent track record in this sector, as well as the availability of sister company Grease Guru with its specialist equipment and expertise for total grease management.



**Complete Drainage Care**

## 8. ABOUT US

### "Complete Drainage Care"

For more than 20 years, CDC Draincare Limited has provided a first class drainage service for companies, organisations and private households throughout the UK. In particular we specialise in fast response, efficient drainage solutions for customers from Birmingham to Inverness. We believe our expertise, knowhow and professionalism are second to none in the industry.

- Unblocking and cleaning blocked drains
- Drain surveys and sewer inspection
- Drain repair and relining
- Drain installation and excavation
- Testing, mapping and maintenance

We operate widely in the public sector as well as for the commerce, industry and domestic sectors. A high proportion of our business derives from recommendation and referrals, which is a reflection of the personal, friendly service provided to all our customers.

#### **A responsible approach ...**

We pride ourselves as an environmentally-conscious organisation, recycling and disposing of grease and other waste in a responsible manner. Our operatives and management are extensively trained to ensure that high standards are maintained at all times.



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## 9. GREASE GURU



### Grease Guru – “Total Grease Management”

Since 1991, commercial and industrial businesses have a legal responsibility to effectively dispose of fat, oils and grease which can accumulate in the pipework, reduce flow and cause blockage. This requirement applies in particular to restaurants, hotels, public houses, takeaways, bakeries, nursing homes, works canteens and all other premises that produce this type of waste product.

Our sister company Grease Guru works hand in hand with CDC, providing specialist grease management solutions for these businesses. This includes installation, sales and maintenance of Grease Guru's own products like passive grease traps, grease recovery units and food filter traps to ensure full compliance with regulations and legislation.

Our combined expertise in the industry will ensure that both your drains and your business run smoothly.



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## 10. ACCREDITATIONS

### CDC Drincare means Customer Care

At CDC Drincare, customer care is integral to everything we do. For this reason, staff training is taken very seriously and is an ongoing process throughout the organisation. Knowledge of the latest techniques and processes, combined with attention to all Health & Safety regulations ensures that we provide a professional service that our customers can rely on.

#### Our accreditations are as follows:

- Staff are trained and work to NRSWA National Standards
- The company is fully SafeContractor approved
- All our engineers have CSCS (Construction Skills Certificate Scheme) cards
- We are CHAS accredited - The Contractors Health and Safety Assessment Scheme
- CDC Drincare is Reset Certified



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## 11. Contact Us



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The team in the East Midlands is headed by John Parker our General Manager, who can be contacted on the numbers to the left or via email at [john.parker@cdc-draincare.co.uk](mailto:john.parker@cdc-draincare.co.uk)

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